

# Privacy Policy

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[Foreword] Guangzhou Felicitysolar Technology Co., Ltd. and its affiliates (hereinafter referred to as "Flight" or "we") have always solemnly committed to protecting the personal information and privacy of users (hereinafter referred to as "users" or "you") who use Flight products and services (including web and app clients, hereinafter referred to as "Flight services"). We may collect and use your personal information when you use Flight services. We hope to explain the related matters to you, including the rules for collecting and using your personal information in the *Flight Privacy Policy* (hereinafter referred to as "this *Policy*"), so as to better protect your rights and interests.

**[Note] This *Policy* shall apply to all Flight services. When you use any of our individual services, you agree to accept this *Policy* and the specific terms of the *Policy* (hereinafter referred to as "specific terms") in the individual service, in which case the specific terms and the terms of this *Policy* shall apply at the same time. In case of any inconsistency between the specific terms and the terms of this *Policy*, the specific terms shall prevail within the scope of the specific terms. If our individual services do not apply this *Policy*, the services shall expressly waive this *Policy* in an appropriate manner.**

**You shall read and fully understand this *Policy* before using each Flight service. In particular, you shall read the terms marked in bold, and use them after thorough understanding and agreement. If you do not agree with this *Policy*, the Flight services may not work properly or may not achieve your desired effect. In this case, you shall immediately stop accessing/using the Flight service.**

For any questions about this *Policy*, please feel free to contact us by referring to the "**How to contact us**" section in this *Policy*, and we will reply soon.

**This *Policy* helps you understand the following:**

- I. How we collect and use personal information**
- II. How we use cookies or similar technologies**
- III. Personal information we may share, transfer and disclose**
- IV. How we store and protect personal information**
- V. How to manage your personal information**

## **VI. Third-party services**

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### **I. How we collect and use personal information**

We collect your personal information to help you and other users use the Flight services easily and pleasantly. We only collect the information necessary for product functions according to the principles of legality, legitimacy and necessity.

(I) We shall collect and obtain your personal information in the following ways:

1. The information you provide, for example:

(1) Information you provide for registering a Flight service account or using Flight services, such as name, email or mobile phone number, which is used only for login verification. We encrypt the information to protect your privacy;

(2) Information you upload and store when using Flight services, such as the portrait profile you upload.

**Note that if you disclose your information in the content you upload or post in the public area visible to other users of the Flight service, or in your response to information uploaded or posted by others, such information may be collected and used by others. When you become aware of your information being improperly collected or used by others, please feel free to contact us by referring to the ["How to contact us" section in this Policy](#).**

2. Your information shared by third parties, that is, your shared information provided by third parties when using the Flight services.

3. Your information obtained by us.

(1) Log information refers to the technical information automatically collected by the system when you use our services, including:

Hardware configuration and software version. For example, configuration information provided by your mobile device, web browser or other program used to access our services, your IP address and the version and international mobile equipment identity (IMEI) used by your

mobile device;

Information on Flight software and other software. For example, the version, use frequency, main purpose of Flight software, and your use of other app software, such as use time and frequency;

Information about the functions of the Flight software. For example, check whether software failures such as crashes occur during use and whether the mobile phone is connected to the computer, and improve the product; collect statistics over the usage of each function. Flight software provides a variety of functions. We use the data to determine how much you like each function of Flight, evaluate whether our products can meet your usage habits, and make corresponding improvements;

Data synchronization, sharing and storage. Certain services provided by Flight allow you to synchronize, share and store data. We shall collect and store the data that you upload, export or implement such functions.

Information searched for or browsed while using our services, for example, the keywords you use to search the web pages, the URL addresses of the pages you visit, and other information and details you browse or request when using our services;

(2) Location.

When you use location-related services, we may record the location of your device to provide services for you.

(3) WiFi collector configuration logs

When you use the WiFi collector for configuration, we collect your configuration logs, including the configured WiFi name, current configuration steps, country, and currently used app version, so as to identify the cause of the failure of the WiFi collector, and improve the configuration success rate and network configuration experience of the WiFi collector.

(4) Power generation and consumption records

When you purchase and use an solar street light, the solar street light uploads data related to the electricity meter, such as battery information and self-generated self-use information. It is usually only used to show you your electricity generation and electricity usage data, but this may involve recording your electricity usage habits. We may recommend some good electricity habits and methods to help you save electricity and create higher economic benefits for you.

(5) We may obtain the information you share when using a third-party monitoring platform to

monitor the power generation equipment through API. For example, when you log in to the third-party monitoring platform by using your account, we obtain the name and login time of the third-party partner service, so as to facilitate your authorization management, as well as the information of the power generation equipment related to the Flight solar street light that you monitor on the third-party platform, so as to check the machine in the background during operation and maintenance.

(6) Pay attention to the following when using specific functions:

The app upgrade function sends a list of the apps installed on your phone to our servers, so that we can tell you which apps are available for upgrade. The phone cleaning function optimizes the mobile phone memory according to your phone usage, so as to keep the mobile phone fresh.

If your device crashes while running the Flight service, the crash report may contain a small amount of your operation data. It is necessary for our diagnosis.

If you open a web page through the Flight service, the web page can obtain standard log information, including IP address and cookies. This is the same as if you were using a normal browser.

If you choose "Remember me" on the Flight monitoring platform, a copy of your data is kept on the computer you are using. This is why we recommend using this function only on your own computer. You can delete saved data in settings.

(II) We shall collect and use your personal information for the following purposes:

**Please note that because we provide various products and services, related businesses and functions (including the types of your personal information collected) vary according to the product/service you choose. For details, the actual product/service you use shall prevail.** In addition, you understand and agree that we hope to provide perfect products and services for you, so as to continuously improve our products and services. This means that when products and services are iterated, expanded, and upgraded, we may often launch new services or business functions or re-divide business functions, and may need to collect new personal information or change the purpose or method of using personal information. **If we want to use your personal information for other purposes not stated in this *Policy* or collect you additional personal information not mentioned in this *Policy*, we shall obtain your consent in accordance with the law through page prompts, interactive processes, website announcements or other methods.** In this process, please feel free to contact us by referring to the ["How to contact us"](#)

[section in this Policy](#), and we will reply soon.

### **1. Registration and login**

To provide continuous and stable services and ensure the security of your use of Flight services, **you shall provide basic registration or login information, including mobile phone number and email address, and create your account, username and password.** In some individual services, if you only need to use basic functions such as browsing and searching, you do not need to register as a Flight user and provide the preceding information.

You shall also **fill in or supplement your other information (such as your nickname, portrait profile, gender, place of origin, occupation, education, date of birth, hobbies)** during registration, login or subsequent use, which helps us provide a personalized and better service experience for you. However, if you do not provide the information, you can still use the basic functions of the Flight service.

### **2. Identity authentication**

According to relevant laws and regulations, **we may require you to provide real identification information (such as name) and other identification information to complete identity verification**, so as to meet the needs of user identity verification, system and service security, and other specific service functions. If you do not provide the above information, we shall not be able to provide related functions and services for you.

For the purpose of identity authentication, **you agree and authorize us to provide, inquire and verify your aforementioned identity information to the relevant identity authentication agency (such as personal credit bureaus and government departments) by ourselves or by entrusting a third party.**

**Please note that your identity information is sensitive personal information, so please provide it with caution. If you refuse to provide it, you may not be able to obtain related services, but it will not affect the normal use of other functions and services.**

### **3. Maintain the normal basic functions**

During your use of our services, **we may directly or indirectly collect, store and associate information about the services you use and how you use them**, so as to provide basic functions for you such as browsing and searching, identify abnormal account status, understand product suitability, and ensure the network and operational security of Flight services, and maintain the normal operation of the aforementioned basic functions. **The information includes:**

**(1) Log information:** When you use our services (including background running status), we may automatically collect your service usage details and save them as network logs. For example: your login account, search and query content, IP address, browser type, network environment, language used, date and time of access and web browsing records you visit, Push open records, duration of stay, refresh records, release records , Follow, Favorite and Share.

**(2) Device information:** When you use our services (including background running status), we may receive and record information about the devices you use. For example: device model, operating system and version, client version, device resolution, package name, device settings, process and software list, device identifier (MAC address/IMEI/Android ID/IDFA/OpenUDID/GUID/SIM card IMSI information), hardware and software characteristics, information about the location of the device (such as IP address, GPS location, and information about WLAN access points, Bluetooth, and base station sensors that can provide relevant information). We shall apply for permission to access your device information to collect the basic personal device information and provide our basic services and basic functions for you. If you refuse to provide the permissions, you may not be able to use the Flight service.

**Please note that individual device information and log information cannot be used to identify a specific natural person. If we combine such non-personal information with other information to identify a specific natural person, or use it in combination with personal information, such non-personal information shall be considered personal information during the combined use. Unless authorized by you or otherwise provided by laws and regulations, we shall anonymize and de-identify such personal information. The information shall be treated and protected as your personal information in accordance with this *Policy* during the combined use.**

#### **4. Provide customer service or other user response functions**

When you contact our customer service or use other user response functions (for example, filing in-sale and after-sale applications, personal information protection complaints or suggestions, other customer complaints and demands), we may require you to provide the necessary personal information to match and verify your user identity so as to protect your account and system security. We may also keep your contact details (other contact information

**you use when you contact us or that you proactively provide for us), records and content of your correspondence/calls with us, and other necessary information related to your needs, so as to contact you, help you solve problems, or record the solutions and results of related problems.**

**5. Your personal information that we collect indirectly:**

Based on the Flight service you use, we may obtain relevant information from affiliates and third-party partners that you authorize for sharing. For example, when you use the account of a third-party platform to log in to the Flight service, we shall obtain the relevant information (including user name, nickname, and profile portrait, subject to your authorization) under the third-party account according to your authorization, and **bind your third-party account to your Flight service account after you agree to this *Policy*, so that you can log in directly and use the Flight service through a third-party account.** We shall collect and use your information in compliance with relevant laws and regulations, according to the agreement with related parties or third-party partners, and on the premise that the sources of information they provide are legal.

**6. Provide information display and push of goods or services for you**

Based on the information you provide for us, the information we may collect, and the information (such as **your browsing and search history, device information, location information, and order information**) we collect about you indirectly, we may conduct **recommendation algorithm modeling, programmatic advertising recommendation algorithm modeling, user behavior analysis and user portraits based on a combination of one or more of the above information, so as to extract features related to your browsing, search preferences, behavioral habits, and location information, and provide page display and recommend personalized content that better meets your needs. We may also send you marketing communications and user research by email, text message or other means based on the characteristic tags, so as to help us improve the Flight Services and offer or promote our/third-party goods and services as follows:**

Our goods and services include but are not limited to instant messaging services, payment services, internet search services, location and map services, applications and services, data management software and services, online advertising services, internet finance and other social media, entertainment, online games, e-commerce, information and communication software and services; and

Third-party goods and services include but are not limited to internet services, food and

dining, sports, music, movies, television, live performances and other arts and entertainment, books, magazines and other publications, apparel & accessories, jewelry, cosmetics, personal health & hygiene, electronics, collectibles, housewares, appliances, home decoration & furnishings, pets, automotive, hospitality, transportation & travel, banking, insurance and financial services, points and rewards programs, and other goods and services that we think may be relevant to you.

**To manage our personalized services, you shall follow the instructions provided by the individual services you use.**

#### **7. Protect your security**

**To improve the security of your use of services provided by us and our partners, protect the personal and property safety of you or other users or the public, better prevent security risks such as phishing websites, fraud, network vulnerabilities, computer viruses, network attacks, network intrusions, more accurately identify violations of laws and regulations or the rules of the Flight service-related agreement, we may collect, use or integrate your account information, transaction information, device information, log information and information that our affiliates and partners have authorized by you or shared in accordance with the law, so as to comprehensively judge your account and transaction risks, perform identity verification, detect and prevent security incidents, and take necessary recording, auditing, analysis and disposal measures in accordance with the law.**

**8. You understand and agree that some individual services may require you to enable specific access permissions on your device to collect and use the information involved in these permissions. Example:**

**(1) After you enable the storage permission, you allow us to access your storage space, so that you can download and save content, or implement functions such as corresponding services through caching;**

**(2) After you enable the device information permission, you allow us to obtain your device information as a unique identifier of your device, so as to provide pages that better meet your needs, recommend personalized content, understand product suitability, identify abnormal conditions and ensure the network and operational security of the Flight service;**

**(3) After you enable the album and/or camera permission, you can upload and take photos/pictures/videos, and realize the functions of publishing information and comments,**



**live video or communicating with customer service to provide proof;**

**(4) After you enable location permission, we can obtain your location information so that you can interact with nearby friends or push personalized content to you;**

When you disable the function permissions, most mobile devices will support your need. For specific methods, refer to or contact the service provider or manufacturer of your mobile device. Please note that when you enable any permission, you authorize us to collect and use relevant information to provide corresponding services for you. Once you disable any permission, you cancel the authorization. We shall no longer continue to collect and use relevant information based on the corresponding permissions, and we shall not be able to provide you with the services corresponding to the permissions. However, your decision to disable the permission shall not affect the previous collection and use of information based on your authorization.

#### **9. Exceptions to authorization consent**

According to relevant laws and regulations, your authorization consent shall not be required to collect your information in the following circumstances:

- (1) Information directly related to national security and national defense security;
- (2) Information directly related to public safety, public health, and major public interests;
- (3) Information directly related to criminal investigation, prosecution, trial and execution of judgments;
- (4) Information for which it is difficult to obtain my consent for the protection of your or other personal life, property and other major legitimate rights and interests;
- (5) The personal information collected is the information you disclose to the public by yourself;
- (6) The information necessary to sign and perform the contract according to your request;
- (7) Personal information collected from legally publicly disclosed information, such as legal news reports, government information disclosure and other channels;
- (8) Necessary information to carry out legitimate news reports;
- (9) Other circumstances stipulated by laws and regulations.

#### **10. Tips for sensitive personal information**

**Sensitive personal information refers to personal information that, once leaked or used illegally, is likely to cause damage to the personal dignity of natural persons or endanger personal and property safety. The above information provided by you or collected by us may**

**contain your sensitive personal information, such as ID number, personal biometric information (static or dynamic), bank account number, communication records and content, property information, whereabouts, accommodation information, and transaction information. Please pay attention to sensitive personal information. You agree that we may process your sensitive personal information in accordance with the purposes and methods described in this *Policy*.**

## **II. How we use cookies or similar technologies**

We or our partners may obtain and use your information through cookies or similar technologies, and store such information as log information.

By using cookies, we provide a simple and personalized web experience for users. A cookie is a small amount of data that is sent to your browser from a web server and stored on your computer's hard drive. We use cookies for the benefit of their users. For example, to accelerate the login process of the Flight virtual community, you can save your user name in a cookie. This will make it easier and faster to log in to Flight's services next time. Cookies help us to determine the pages and content you connect to, the time you spend on certain Flight services, and the Flight services you have selected.

Cookies allow us to serve you better and faster, and to personalize your experience with Flight services. However, you shall be able to control whether and how cookies are accepted by your browser. Consult the documentation delivered with your browser for more information

We and our third-party partners may collect and use your information through cookies or similar technologies, and store such information.

We use our cookies or similar technologies for the following purposes:

1. Remember your identity. For example, cookies or similar technologies help us identify you as our registered user, or store information you provide us about your preferences or other information;

2. Analyze your use of our services. We may use cookies or similar technologies to understand what activities you use the Flight service for or which services are most popular;

When we use cookies or similar technologies for the above purposes, we may provide aggregated non-personally identification information collected through cookies or similar technologies to advertisers and other partners, so as to analyze how you and other users use Flight

services and use the information for advertising.

The Flight service may contain cookies or similar technologies placed by advertisers and other partners. The cookies and/or similar technologies may collect non-personally identification information about you, so as to analyze how users use these services, send you advertisements that may be of interest to you, or evaluate the effectiveness of advertising services. The collection and use of such information by these third-party cookies or similar technologies shall not be bound by this *Policy*, but by their own information protection statements. We shall not be responsible for third-party cookies or similar technologies.

**You may refuse or manage cookies or similar technologies through your browser or user choice mechanism. However, you shall note that if you disable cookies or similar technologies, we may not be able to provide the best service experience for you, and some services may not work properly.**

### **III. Personal information we may share, transfer and disclose**

#### **(1) Sharing**

We attach great importance to protecting your personal information. We shall not share your personal information with any third party other than Flight unless otherwise agreed by you, except in the following cases:

1. We may conduct joint marketing and other communications with third parties such as our partners (such as your mobile operator), so as to provide Flight services or to perform our obligations and exercise our rights in the User Registration Agreement or this *Policy*. To avoid repetitive or unnecessary communication and to tailor relevant information to you, we may match information collected by Flight with information collected by partners, but only if permitted by law.

The authorized third parties shall not use your personal data for any other purpose. We shall require them to act in accordance with this *Policy* and to take appropriate security measures to protect your personal data.

2. As our business continues to develop, we and our affiliates may conduct mergers, acquisitions, asset transfers or similar transactions, and the relevant information we collect may be transferred as part of such transactions.

We or our affiliates may also use or disclose your personal information for the following purposes:

Comply with applicable laws and regulations;  
Comply with a court order or other legal process;  
Comply with the requirements of relevant government agencies;  
Reasonable and necessary use to comply with applicable laws and regulations, safeguard the public interest, or protect the personal and property safety or legal rights of our customers, us or our group companies, other users or employees.

**3. Necessary sharing with our affiliates.** To provide consistent services based on a unified account system, as well as to facilitate your unified management, personalized recommendations, and guarantee of system and account security, your personal information may be shared between us and our affiliates as necessary, including: 1) To help you save time and simplify the operation process, you can log in to some individual services without repeating registration after registering our Flight mobile phone account/email account. Your account-related information will be shared as necessary within our products and our affiliates; 2) To enable you to have a consistent and personalized browsing, advertising and other service experience in our products and/or services of our affiliates, you know and agree that your account information, device information, relevant browsing data and other information reflecting your usage habits and preferences may be shared with our affiliates.

4. Achieve other purposes described in [section 1 "How we collect and use personal information"](#).

5. Perform our obligations and exercise our rights in this *Policy* or other agreements we have with you.

6. To the extent permitted by laws and regulations, we may exchange information with other companies and organizations in order to comply with the law, protect us and our affiliates or partners, you or other Flight users or the public interest, property or safety from damage, such as to prevent fraud and other illegal activities activities and reduce credit risk. However, this does not include information that is sold, rented, shared or otherwise disclosed for profit in violation of the commitments made in this *Policy*.

7. Meet your legal needs or obtain your authorization.

8. Provide your information at the legal request of your guardian.

9. Provide according to the individual service agreement signed with you (including the electronic agreement signed online and the corresponding platform rules) or other legal documents.

10. Provide based on academic research.

11. Provided based on social and public interests that comply with laws and regulations.

**We shall only share your personal information for legitimate, justifiable, necessary, specific and explicit purposes. For companies, organizations and individuals with whom we share personal information, we shall sign strict confidentiality agreements with them and require them to handle information in accordance with our instructions, this *Policy* and any other relevant confidentiality and security measures.**

#### **(II) Transfer**

**1. As our business continues to develop, we may conduct mergers, acquisitions, asset transfers or similar transactions, and your information may be transferred as part of such transactions.** We shall require new companies and organizations that hold your personal information to continue to be bound by this *Policy*; otherwise, we shall require such companies and organizations to seek your authorization and consent again.

2. After obtaining your explicit consent, we shall transfer your personal information to a third party.

#### **(III) Disclosure**

We shall only disclose your personal information in the following circumstances and on the premise of taking industry-standard security measures:

1. According to your needs, disclose the information you specify by using the disclosure method that you expressly agree to.

2. If your information must be provided according to the requirements of laws and regulations, mandatory administrative law enforcement or judicial requirements, we may disclose your information according to the required information type and disclosure method. Under the premise of compliance with laws and regulations, when we receive the above request for information disclosure, we shall require the recipient to issue corresponding legal documents, such as a subpoena or letter of inquiry. We firmly believe that the information we are required to provide shall be as transparent as possible within the scope permitted by law. We have requested all requests carefully to ensure they have a legitimate basis. In addition, the data is limited to data that law enforcement authorities have a legal right to obtain for specific investigative purposes.

**(IV) Exceptions to prior authorization and consent when sharing, transferring, and disclosing information**

In the following cases, sharing, transferring and disclosing your information does not require your prior authorization and consent:

1. Information directly related to national security and national defense security;
2. Information directly related to public safety, public health, and major public interests;
3. Information directly related to judicial or administrative law enforcement such as criminal investigation, prosecution, trial and execution of judgments;
4. Information that is difficult to obtain my consent for the protection of your or other personal life, property and other major legitimate rights and interests;
5. Information you disclose to the public by yourself;
6. Collected information from legally and publicly disclosed information, such as legal news reports, government information disclosure and other channels;
7. Information related to our performance of obligations stipulated by laws and regulations.

**According to the law, sharing, transferring, and disclosing de-identified personal information and ensuring that the data recipient cannot recover and re-identify the information subject are not external sharing, transfer or public disclosure of personal information. The storage and processing of such data shall be carried out without further notice and consent to you.**

#### **IV. How we store and protect personal information**

##### **(I) Storage of personal information**

**Unless otherwise stipulated by laws, regulations or regulatory authorities, we shall only store your personal information for the shortest period of time necessary for the purposes described in this *Policy*.** If we terminate the service or operation, we shall stop collecting your personal information in a timely manner, and notify you in advance in compliance with relevant laws and regulations, and delete or anonymize your personal information after termination of service or operation, unless otherwise stipulated by laws and regulations or regulatory authorities.

**Personal information collected and generated during our operations in the People's Republic of China is stored in China**, except in the following cases:

1. Laws and regulations have clear provisions;
2. Obtain your authorization and consent;
3. The Flight service you use involves cross-border, and Flight needs to provide your

personal information overseas.

In response to the above circumstances, we shall comply with national laws and regulations and the provisions of relevant regulatory authorities, and provide adequate protection for your personal information.

## **(II) Protection of personal information**

We attach great importance to information security, set up a dedicated security team, and take all reasonably practicable measures to protect your personal information:

### **1. Data security technologies and measures**

We shall take safety protection measures in line with industry standards, including establishing reasonable system norms and safety technologies, to prevent your personal information from unauthorized access, use, modification, and avoid data damage or loss.

Our services adopt a variety of encryption technologies. For example, in some Flight services, we will use encryption technologies (such as SSL) to encrypt and save your personal information, and isolate it through isolation technology to protect your personal information.

When using personal information, such as information display and information association calculation, we use a variety of data desensitization technologies to enhance the information security.

We also use strict data access control and multi-factor authentication technology to protect personal information and prevent data from being used illegally.

### **2. Other security measures to protect personal information**

We have an industry-leading data security management system with data as the core in the data life cycle, which improves the security of the entire system from multiple dimensions, such as organizational construction, system design, personnel management, and product technology. We manage and regulate the storage and use of personal information by establishing data classification and grading systems, data security management specifications, and data security development specifications.

We have comprehensive security controls over data through contact confidentiality agreements and monitoring and auditing mechanisms.

We also conduct security and privacy protection training courses to enhance employees' security awareness and awareness of personal information protection policies and related procedures.

**3. We only allow Flight employees and partners who need to know this information to access your personal information, and have set up strict access control and monitoring mechanisms for this purpose. We require all persons who may have access to your personal information to comply with corresponding confidentiality obligations. Failure to fulfill these obligations may result in legal liability or suspension of the partnership with Flight.**

4. The internet is not an absolutely secure environment, and it is impossible to determine whether the communication with other users such as email, instant messaging, social software or other service software is completely encrypted. We recommend that you use complex passwords and protect your information when using such tools. When communicating with a third party or purchasing goods and services through the Flight service, you shall inevitably disclose your information, such as contact information or postal address, to the counterparty or potential counterparty. You shall properly protect your information and only provide it to others when necessary.

5. The internet environment is not 100% secure. We shall try our best to ensure or guarantee the security of the personal information you send to us. We shall bear the corresponding legal responsibility if our physical, technical, or management protection facilities are damaged, resulting in unauthorized access, public disclosure, tampering, or destruction of personal information, and damage to your legitimate rights and interests.

### **6. Security incident handling**

To deal with the possible risks of personal information leakage, damage and loss, we have formulated a number of systems to clarify the classification and grading standards of security incidents and security vulnerabilities and the corresponding processing procedures. We have also established an emergency response team for security incidents. In accordance with the requirements of the security incident handling specification, we have launched security plans for different security incidents to stop losses, analyze, locate, formulate remedial measures, and cooperate with relevant departments to for resource tracing and crackdown. We also regularly organize internal training and emergency drills to enable our relevant staff to master the corresponding emergency response strategies and procedures.

In the event of an unfortunate information security incident, we shall promptly inform you in accordance with the laws and regulations: basic situation and possible impact of security incidents, the measures we have taken or will take, suggestions for you to prevent and reduce risks, and



remedial measures for you. At the same time, we shall promptly notify you of the incident by email, letter, telephone, push notification, etc. When it is difficult to inform the information subjects one by one, we shall publish announcements in a reasonable and effective way. At the same time, we shall also proactively report the handling of information security incidents in accordance with the requirements of regulatory authorities.

**You shall understand that due to technical limitations and risk prevention limitations, we cannot always guarantee 100% information security even if we have strengthened security measures as much as possible. You need to understand that the systems and communication networks you use to access the Flight service may have problems due to circumstances beyond our control.**

**You shall keep your account number, password and other identity elements in a safe place. When you use Flight services, we shall identify you through your account number, password and other identity elements. Once you disclose the aforementioned information, you may suffer losses, which may be detrimental to you. If you find that your account number, password and/or other identity elements may or have been leaked, you shall contact us immediately so that we can take appropriate measures in a timely manner to avoid or reduce related losses.**

## **V. How to manage your personal information**

### **(I) Access and update**

We encourage you to update and amend your personal information to make it more accurate and effective.

**To query and modify some of your information, log in to the Flight monitoring platform (<https://flight.felicitysolar.com>;**

**or log in to the app, and the relevant function pages of each individual service. We provide you with operation guidelines and settings.** Regarding your information collected through cookies or similar technologies, we also describe the choice mechanism provided to you in [section 2 "How we use cookies or similar technologies" in this Policy](#).

**You may also contact us by referring to the ["How to contact us" section in this Policy](#). We shall use appropriate technical methods or contact channels to enable you to access, update and delete your personal information or other information provided when using**

**Flight services, unless otherwise provided by laws and regulations.**

Unless otherwise provided by laws and regulations, when you correct or delete your personal information, we may not immediately correct or delete the corresponding information from the backup system, but will correct or delete the information when the backup is updated.

**(II) Open and share**

Many of our services allow you to publicly share information about you not only with your social network, but with all users of the service, for example, the information you upload or post on the Flight service, your response to information uploaded or posted by others, your information uploaded or posted via email or in a public area of the Flight service that is not visible to specific users, and location data and log information related to the information. The information may remain in the public domain as long as you do not delete the information you publish or share. Even if you delete shared information, the information may still be independently cached, copied or stored by other users or third parties not under our control, or kept in the public domain by other users or such third parties. **If you disclose or share your information through the above channels, we shall not be held responsible for the disclosure of your information. Therefore, we remind and ask you to carefully consider whether to disclose or share your information through the above channels.**

**(III) Account cancellation**

We provide a way to cancel your account for you. Under the condition of meeting the agreed conditions of our terms of service and national laws and regulations, **please feel free to contact us by referring to the ["How to contact us" section in this Policy](#) and submit an account cancellation application. You may need to follow the specific instructions on the service page to cancel some individual service accounts.**

After your account is canceled, we shall stop providing you with all or part of Flight services, and delete or anonymize your personal information according to your request, unless otherwise provided by laws and regulations.

**(IV) Change the scope of your authorization and consent**

You can always choose whether to disclose your personal information to us. Some personal information is necessary to use the Flight services, but the provision of most other information is at your discretion. You can change the scope of your authorization to continue to collect information or withdraw your authorization by deleting information, disabling device functions,

and canceling your account.

**When the authorization is withdrawn, we cannot continue to provide the services corresponding to the withdrawn authorization, and we shall no longer process your corresponding information. However, your decision to withdraw your authorization shall not affect the previous information processing based on your authorization.**

**(V) Obtaining copies of personal information**

If you require a copy of your personal information, please feel free to contact us by referring to the ["How to contact us" section in this Policy](#). After verifying your identity, we shall provide a copy of your personal information (including basic information and identity information) in our services, unless otherwise stipulated by laws and regulations or otherwise stipulated in this *Policy*.

**(VI) Responding to your above request**

For security, you might be required to submit written requests or prove your identity by other means. We may ask you to verify your identity before handling your request. For your reasonable request, we shall not charge any fees in principle. However, for repeated requests that exceed a reasonable limit, we shall charge a certain fee as appropriate. As for repeated requests that are groundless and need excessive technological means (e.g. developing a new system or fundamentally changing the current practices) to fulfill, bring about risks to others' legitimate rights and interests or are downright impractical (e.g. involving information stored on a backup disk), we might reject.

We shall not be able to respond to your request in the following circumstances:

1. Those are related to our performance of obligations stipulated by laws and regulations
2. Those are directly related to national security and national defense security;
3. Those are directly related to public safety, public health, and major public interests;
4. Those are directly related to criminal investigation, prosecution, trial and execution of judgments;
4. When there is sufficient evidence that you have subjective malice or abuse of rights;
6. It is difficult to obtain my consent for the protection of your or other personal life, property and other major legitimate rights and interests;
7. Responding to your request will cause serious harm to the legitimate rights and interests of the personal information subjects, or those of other individuals or organizations;
8. Those involve trade secrets.

## VI. Third-party services

The Flight service may access or link to social media or other services (including websites or other forms of service) provided by third parties. Including:

1. You can use the "Share" button to share some of the content of the Flight service to the third-party service, or you can share the content of the third-party service to the Flight service. These functions may collect your information (including your log information), and may install cookies on your device to work properly;

2. We provide links through advertisements or other means of our services for you so that you can link to third-party services or websites;

3. Other circumstances of accessing third-party services. For example, **to achieve the purposes stated in this *Policy*, we may access SDKs or other similar applications (such as embedded codes and plug-ins) provided by third-party service providers, so as to provide better customer service and user experience for you.** Currently, the third-party service providers we access mainly include the following types:

(1) Advertising-related services, including advertising display and advertising data monitoring/statistics;

(2) Message push function, including mobile phone manufacturer push, specific event reminder, and personalized content recommendation;

(3) Payment-related services, including order payment, transaction behavior verification, income settlement, and payment information summary statistics;

(4) Obtain device location permissions, collect device information and log information with your consent;

(5) Used for third-party authorized services, including third-party account login and sharing relevant content to third-party products;

(6) Used to support product function modules, including online live broadcast, video playback, voice recognition, AR, intelligent customer service, bullet screen playback, and content storage;

(7) Used to optimize product performance, including improving hardware distribution network capabilities, reducing server costs, and functional hot repair;

(8) Used for account security and product reinforcement related services, including network

monitoring, domain name resolution, anti-hijacking, anti-spam and anti-cheating, encryption and decryption services.

**Some third-party SDKs or similar applications we access may collect your personal information. If you use such services provided by third parties in our services, you agree that your information will be collected and processed directly by them.** We shall evaluate the legality, legitimacy and necessity of collecting personal information by such third-party services, and require such third parties to take protective measures for your personal information and strictly abide by relevant laws and regulations. **You can click [Third-party SDK Directory](#) to learn about the basic information of the third-party SDKs we mainly access. The access to third-party SDKs for individual services may be different. To learn about the details of the specific individual service access to the third-party SDK, you shall view the specific terms and related pages of each of our individual services on the corresponding service page.** Please feel free to contact us by referring to the ["How to contact us" section in this Policy](#), and we will reply soon.

**The above third-party social media or other services shall be operated by the relevant third party. Your use of such third-party social media services or other services (including any information you provide to such third parties) shall be subject to the third party's own terms of service and information protection statement (not this *Policy*), and you need to read its terms carefully. This *Policy* shall apply only to the personal information we collect, and shall not apply to any third-party services or third-party information usage rules. If you find that these third-party social media or other services are at risk, you are advised to terminate the relevant operations to protect your legitimate rights and interests and contact us in a timely manner.**

## **VII. Protection of minors**

We recommend that **any minors participating in online activities should obtain the prior consent of their parents or other guardians (hereinafter referred to as "guardians")**. We shall protect the relevant information of minors in accordance with the national laws and regulations.

We encourage parents or guardians to instruct minors under the age of eighteen to use our services. We recommend that minors encourage their parents or guardians to read this *Policy* and advise minors to seek parental or guardian consent and guidance before submitting personal

information.

#### **VIII. Amendments and notices**

**In order to provide better services for you, we may revise the terms of this *Policy* in a timely manner according to the update of Flight services and the laws and regulations. The revision shall form part of this *Policy*. We shall post any changes to this *Policy* on this page. For major changes, we shall also provide more prominent notices (including website announcements, push notifications, pop-up prompts or other methods).The major changes referred to in this *Policy* include, but are not limited to:**

1. Great changes in our service model. For example, the purpose of processing personal information, the type of personal information processed, and the way personal information is used;
2. Significant changes in our ownership structure. For example, owner change caused by business adjustment, bankruptcy merger, etc.;
3. Major changes in the main objects of personal information sharing, transfer or public disclosure;
4. Significant changes in your rights to participate in the processing of personal information and the manner in which they are exercised;
5. Major changes in the responsible department, contact information and complaint channels responsible for handling personal information security;
6. Other circumstances that are important or may seriously affect your personal rights and interests.

Any of our modifications shall put your satisfaction first. We encourage you to review this *Policy* each time you use the Flight service.

#### **IX. Information security**

We only retain your personal information for the time period necessary for the purposes described in this *Policy* and for the time limit required by laws and regulations. We use a variety of security technologies and procedures to prevent loss, misuse, unauthorized access or disclosure of information. However, please understand that although we try our best to protect the security of your information, it is impossible to always guarantee its absolute security due to technical limitations and possible malicious means on the internet.

#### **X. Scope of application of this Policy**

This *Policy* shall apply to all services within the Felicitysolar software. However, for the privacy policies of some specific services, we shall be more specific about how your information is used in those services. In case of any inconsistency between the privacy policy of a specific service and this *Policy*, the privacy policy of the specific service shall prevail.

**Please note that this *Policy* shall not apply to the following circumstances:**

- Information collected by third-party services (including any third-party websites) accessed through our services;
- Information collected by other companies or agencies that promote services in our services.

#### **XI. How to contact us**

For any complaints and reports about online information security, or any questions, comments, or suggestions about this *Policy*, Flight's privacy practices, or matters related to your information, **please feel free to us by [roy@Felicitysolar.com](mailto:roy@Felicitysolar.com) or [alex@Felicitysolar.com](mailto:alex@Felicitysolar.com)**;